

North Carolina Sheriff's Association

Request for Proposal

Community Notification *associated with ATIMS JMS*

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ATIMS Jail Management Software (JMS)



Best of Breed Jail Management System



Technology Procurement Response

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COMMUNITY NOTIFICATION

ATIMS has realized the importance of working with our clients to coordinate details about who is in custody and when someone is being released. Along those lines, as part of our JMS services and implementation, ATIMS has developed a “Who’s In Custody” portal/website for one of our clients and can duplicate that for other clients – as desired. Additionally, while most Agencies use VINE or another notification service, ATIMS JMS provides the Agency with the ability to track any manual notifications made to victims, etc. as part of their release process. To be clear, ATIMS JMS does not provide public notification in case of emergencies (i.e. amber alert, fires, etc.). See ATIMS Jail Management Software document for details about ALL of the software’s capabilities. **The capabilities noted below cannot be procured separately and are available as part of the ATIMS JMS software package.**

ATIMS Who’s in Custody portal: A jail’s administrative offices can become overwhelmed and ineffective from excessive phone calls asking about who is being held. This task can be reduced if not eradicated through by using a portal (external website) for the public where they can obtain information about an inmate – who’s in custody; when the court date is, etc. The website information would be updated at set intervals via an interface to the ATIMS JMS. What information is made available is dictated by the Agency and can save a lot of staff time on the phone as well as minimize the possibility of unsanitized (PII or HIPPA) information being provided to someone on the phone.

Agency Notification(s) & Tracking: There may be times when an Agency needs to make a manual notification and wants a record of that contact. For example, an Agency wants to ensure that the victim of the inmate is notified prior to release. There are fields within the JMS system to input the necessary details about who, what, where, when and why. As many agencies use VINE or another service to provide these automated notifications, ATIMS can also interface to that vendor to ensure notifications are done as part of the ATIMS Wizard Step Release Process. The wizard steps would be configured per your Agency’s requirements as part of implementation and can be changed at any time by an Agency System Administrator.