

North Carolina Sheriff's Association

Request for Proposal

Mobile Wireless Technology *associated with ATIMS JMS*

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ATIMS Jail Management Software (JMS)



Best of Breed Jail Management System



Technology Procurement Response

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MOBILE WIRELESS TECHNOLOGY

ATIMS V2 Mobile capabilities provide officers with necessary details that can be accessed on any mobile product (tablet, smart phone, etc.) to meet the Agency's needs and provides the officer access to real time information about the inmate(s) with whom they are interacting. With internet-enabled mobile computers, tablets and smartphones, ATIMS' system is able to utilize those technologies to provide police and corrections officers with the necessary information in a highly usable format to effectively support arrestees and inmates, and meet their needs, while ensuring the officer and the public's safety are maintained. The JMS also utilizes Inmate Self-Service Module to allow inmates self-service functionalities, and inter-facility communications and tasking. Information sharing is key to officer and citizen safety; the more information, the greater the return. These mobile technologies would be available as part of the implementation of ATIMS JMS. **These functionalities are not modularized and cannot be procured separately.** See ATIMS Jail Management Software document for details about ALL of the software's capabilities. Specific information about the 3 mobile capabilities noted above are provided below:

1. ATIMS PBPC (Pre Book & Probable Cause) available directly or through an interface to an RMS, provides patrol officers the ability to electronically input and send prebook details on arrestees before arrival to the facility creating time efficiencies and increased safety
2. ATIMS JMS provides corrections officers and jail staff access to real time information about the inmate(s) with whom they are interacting; as well as queues and dashboards based on their position (role) and activities and deadlines for a given period/location/role. The JMS can
3. ATIMS JMS Inmate Self-Service Module provides inmates with self-service functionalities within the housing unit via tablets or a pod kiosk. This module can also be used by staff to send tasking and reminders to each other and subordinates, and respond to each other or inmate requests.

1. ATIMS PBPC / PATROL OFFICERS

ATIMS JMS Modules provide personnel with a complete set of tools for accessing, tracking, and monitoring inmates. One of these external modules is the Pre-Book and Probable Cause (PBPC). ATIMS PBPC brings electronic prebook functionality to the streets, where your resources need it the most. The PBPC system allows for quick and accurate entry of arrest information and probable cause information. ATIMS' PBPC can be used directly by external agencies (i.e. Police Departments, etc.), if allowable by your Agency, or Pre-Book information can be received through an interface to another system. There will be no duplication of entry for either system. This information can be sent to Courts and District Attorney offices, as well as being used within the JMS—eliminating multiple entries of the same data.

ATIMS' Pre-Book allows arresting officers to enter pre-book information from remote terminals, including their patrol cars. This data can be entered into a department-formatted pre-book form before coming to the facility. This provides agencies the option to speed up the intake process by having arresting officers provide basic inmate and charge information prior to the inmate being booked. Also, the ability to include Pre-book forms with an Agency's specifications provides ease of use for arresting officers. ATIMS Pre-Book is configured with a Wizard (workflow) step process which includes all necessary steps, as defined by the Agency.

2. CORRECTIONS OFFICER & FACILITY STAFF MOBILE JMS CAPABILITIES

ATIMS build an enhancement to our application that was initially designed for Housing Officers to provide the

officer access to real time information about the inmate(s) with whom they are interacting. ATIMS Mobile capabilities currently require WIFI access within the facility. This mobile system would allow the officers freedom within the Units to track movements of inmates, complete headcounts, review files, see rosters with photos, send/receive internal requests and manage movements. When coming on duty, an officer can review location and inmate notes regarding activities, ensuring knowledge of activities completed by previous shift(s) and what's remaining to be completed.

At the facility or offsite on any mobile product (tablet, smart phone, etc.) if allowed by Agency administrators and leadership, officers and staff can have access to real-time information – this can be extremely beneficial to leadership and supervisors working remotely.

3. ATIMS INMATE SELF SERVICE CAPABILITIES & STAFF TASKING & COMMUNICATIONS

ATIMS has a complete Inmate Self-Service Module. This module allows for the Agency to provide an infinite list of request types based on inmate needs, as well as staff communications, tasking and follow up. This gives officers more time to interact with inmates rather than receive kites (requests) or track the number of submittals, and grievances. ATIMS recommends that your Agency consider purchasing ATIMS Tablet/Kiosk [POD] option. This would allow your Agency to place tablets in each inmate housing unit, or use the kiosks you have in the PODs through another vendor (i.e. phones or commissary). ATIMS is able to add an icon to another vendor's software kiosk or interface and receive inputs (if desired). ATIMS Inmate Self-Service Module has the following capabilities:

- Inmate Requests are routed to a group of people who are designated as responsible for the particular requested action.
- Individual Staff can accept responsibility for a particular request thus removing it from the group queue and placing in their personal queue to complete. This eliminates unnecessary confusion among Staff as to which requests are still in need of action.
- Kiosks/tablets would allow the inmates to type their requests directly into the system, allowing Staff to respond directly to the inmate.
- This is more efficient for Staff and does not require paper be passed between staff and accumulated in the living areas.
- Kiosks/tablets would also allow the inmate to see any appointments that have been authorized on the screen (for example, court, inside medical appointments, class scheduled, etc.)
- For areas where kiosks/tablets are not feasible, such as single man cells; staff can still type in requests and responses can still be printed out and delivered to the inmates.