

## APPOINTMENT BOOKING

We are here to support your organization fulfill obligations to protect workers from hazards in the workplace, including COVID19, as per Health and Safety regulations.

Our Scheduling Application can be easily deployed, scaled and evolved as workplace conditions and health agency recommendations change.

Provided below is an overview of our application.

PROPOSAL:

NAME:

TITLE:

PHONE:

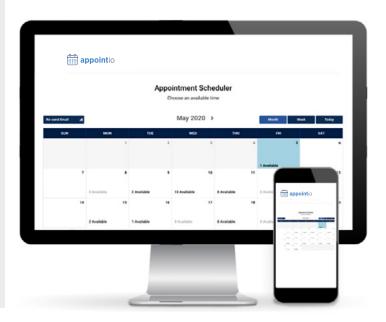
EMAIL:



# SYSTEM FEATURES AND FUNCTIONALITIES

### **ONLINE BOOKING PORTAL**

Streamline your appointment scheduling operations by bringing it all online, and empowering users to book their own appointments based on the availability you define.

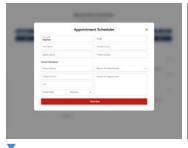


#### **A. PUBLIC FEATURES**

- Choose what type of appointment you'd like to schedule
- Calendar interface summarizing the number of available appointment slots each day
- · Select a particular day to view the available timeslots
- Select a timeslot and fill in a short form to book your appointment
- Receive a confirmation notice that your appointment is booked
- The booking interface will update to remove booked timeslots from the available choices

### **B. ADMINISTRATIVE FEATURES**

- Create different appointment types with different durations, for example:
  - Planning Application Review 1 hour
  - Freedom of Information collection 15 minutes
  - Long-term care home resident family visit 30 minutes
  - Marriage License pickup 15 minutes
- · Setup available timeslots for each appointment type
- Customize the questions on the booking for each appointment type
- · Receive notifications when an appointment is scheduled
- · Schedule appointments on behalf of users
- Cancel appointments as needed



Appointment scheduling screen



Drop-down functionality



Calendar view mode



Available time screen