



DIGITAL SERVICES TO SUPPORT YOUR COMMUNITY

PolicePro.Tech Information Package

PROPOSAL:

NAME:

PHONE:

EMAIL:

REP NAME:

PHONE:

EMAIL:

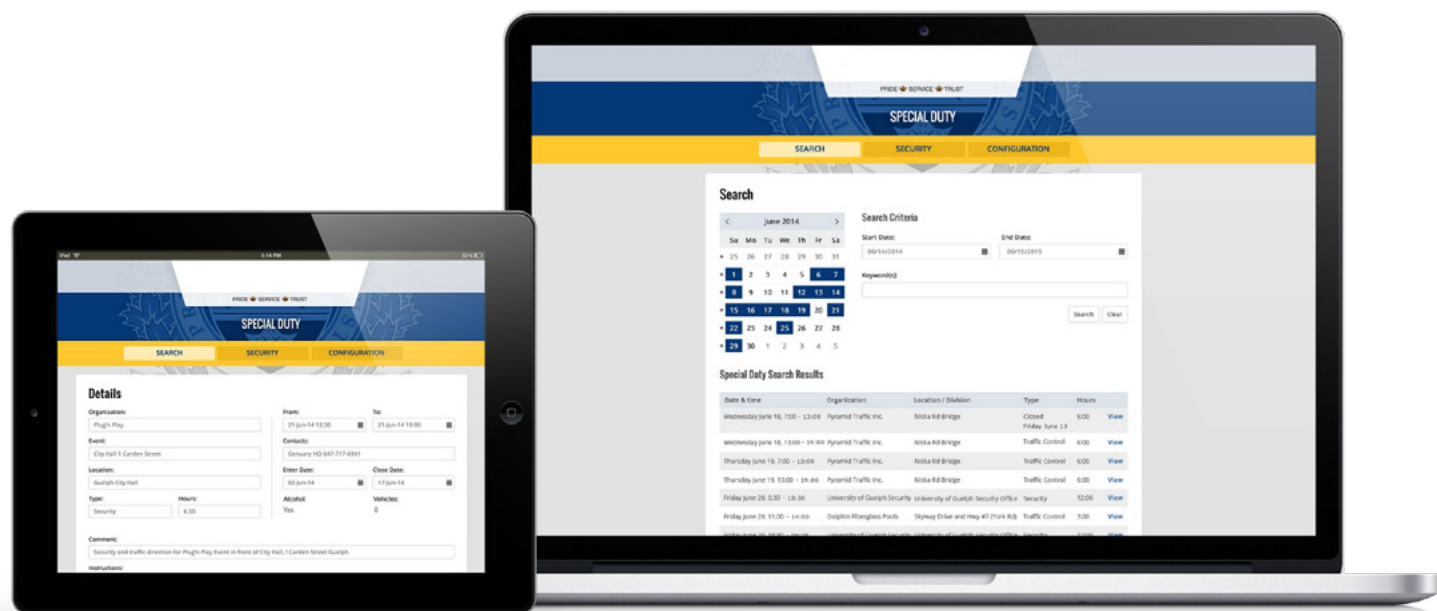
Client Name:

Date:

policepro.tech

policepro.tech | 1-(800) 750-2715

v. 1.0 | 2020



OFF DUTY MANAGEMENT PLATFORM

System features and functionality

Make it simple for citizens to get local law enforcement support for community or school events, business security and more. With Paid Duty, you'll transform your process into a paperless, automated and user friendly process that's available 24/7 to the public.

Features Include:

- Configurable service fees by transaction to generate a revenue stream for the department
- Customer and technical support team available
- Easy to navigate administration panel

How it works:

PUBLIC REQUEST PORTAL

The Public Paid Duty Request Portal is the application public end-users will interface with to submit a Paid Duty request to Central Paid Duty for consideration. This application will also provide the Central Paid Duty with a centralized area for managing all Paid Duty requests, and performing billing and adjustments to the public end-users upon the completion of a Paid Duty.

Paid Duty Request Submission (Public)

- Configuration of all text displayed on public Steps process when submitting a Paid Duty request
- Configuring policies, seniority rules, pricing, cancellation notices and advance notices
- Configuration of lists for officer performing and event types when submitting a Paid Duty request
- File uploads when submitting a Paid Duty request
- Multiple on-site contacts for a Paid Duty request (maximum of 5 contacts)
- Supports Police Paid Duty Policy for officer selections when submitting a Paid Duty request
 - **Example;** minimum of 2 officers and 3 hour minimum for Paid Duty request

PAID DUTY REQUEST ADMINISTRATION (Central Paid Duty)

- Allow Central Paid Duty administrator to change fixed messages on screen, including the font colour
- Allow Central Paid Duty administrator to decide whether district approval is required on a per Paid Duty request basis
- Ability to allow Central Paid Duty administrator to override whether a Paid Duty request is a short notice before sending to Officer Bidding Portal
- Allows for rounding officer or vehicle hours up or down
- Export hours worked by officer in CSV or PDF

OFFICER BIDDING PORTAL

The Officer Bidding Portal is the application officers will interface with to review and bid on Paid Duty events approved by the Central Paid Duty. This application will also perform the award selection process and managing the timesheets for officers.

Features Include

- Supports Police Paid Duty Policy for award process
 - **Example;** officer cannot work more than XX hours in 24 hours
- Short notice event follows standard award process after 30 minutes posted on Officer Bidding Portal
- Short notice event hours between 08:00 and 16:00 count against Paid Duty hours worked for future award considerations
- Short notice event hours outside of 08:00 and 16:00 do not count against Paid Duty hours worked for future award considerations
- Configurable to assist with checking the officers eligibility when Central Paid Duty manually assign an officer to a Paid Duty event; allow the Central Paid Duty to override the manual assignment if conflicts are identified
- Support hiding the officers list from other officers when Paid Duty event is not awarded
- Allows for showing the awarded officers list to other officers when Paid Duty event is awarded
- Support blocking officers with outstanding timesheets from applying for new Paid Duty events
- Configurable for one-level of approval for timesheets with hours that conflict with contracted hours
- Disable notebook picture upload when officer timesheet hours conflict with contracted hours